

REPORTS of Children/Young People at risk to CHILD PROTECTION

ACCESS POINT				PRIORITISED ACCORDING TO RISK, NEED, OR VULNERABILITY TO CHILD/REN & YOUNG PEOPLE				
WHEN	WHO		HOW	INTAKE PROCESSES	WHEN TO REPORT	CP SERVICES	INTEGRATED SERVICE DELIVERY	
Children and young people who may be at significant risk and are affected by Family Violence	Cultural identity is established		Consent to make a report is NOT REQUIRED	L17 referrals – DHHS & Victoria Police Protocol	<ul style="list-style-type: none"> Information gathering & analysis Assessment & planning Provide information to reporters Information & advice Refer to other services Transfer to other CP teams for further investigation & assessment Case closure <ul style="list-style-type: none"> - Insufficient information - No further action required 	When there are concerns about the safety and well-being of children	<ul style="list-style-type: none"> Investigation & assessment Protective intervention Family lead decision making Aboriginal family lead decision making Protection Order (Case Management & Case Contracting) 	Integrated Case Management Share information held about mutual clients to support Develop and implement joint Case Plan Care Teams Consultative Panels S38 Consultations with Child FIRST/Integrated Family Services
				Police				
				Child Protection Intake Preston Ph: 1300 664 977 After Hours Emergency Child Protection Service (from 4.30pm to 9am next day) Ph: 131 278				
				Other Professionals incl. mandatory reporters				
				Community e.g. Self; Family				
Child FIRST/IFS	Consult (s38) with the Community based team/new report to Child Protection Intake	Other consultations: Consult with specialist services incl. Police, Aboriginal Services (ACSASSA)						

A Specific Referral Pathway

Referrals of WOMEN & CHILDREN to Family Violence Women's Services*



ACCESS POINT			PRIORITISED ACCORDING TO RISK, COMPLEXITY OF NEED, SELF EFFICIACY & COMMUNITY CONNECTEDNESS						
WHEN	WHO		HOW	INTAKE PROCESSES	WHEN TO CONSULT THIS SERVICE	FV SERVICES	INTEGRATED SERVICE DELIVERY		
Families with Children who are at risk and are experiencing Family Violence	Cultural identity is established	Police	Consent NOT required for referral	L17 referrals – DHHS & Victoria Police Protocol	<ul style="list-style-type: none"> Assessment of support Prioritisation & undertake a comprehensive specialist risk assessment What are family needs What info is missing or required Who else needs to be contacted Assess for immediate response & risk management 	When Family Violence is identified (<i>historical or current</i>) and there are concerns regarding impact on child's safety, stability & development	<ul style="list-style-type: none"> Justice Program: <ul style="list-style-type: none"> Court Support Legal Advocacy High Risk Response/Repeat Police Attendance Children's Safety & Advocacy Housing Program: <ul style="list-style-type: none"> Private rental assistance Safe at Home Referrals to refuge, transitional, social & office of housing ECARS: 24/7 crisis response RAMP Pets in Peril Refer to other services e.g. Child FIRST 	Integrated Case Management Share information held about mutual clients to support Develop and implement joint Case Plan	
		Child Protection	Consent for Referral to Family Violence Services REQUIRED	Intake & Referral EDVOS Telephone, appointment and drop in Monday to Friday 9am to 5pm Ph: 9259 4200 Charter St, Ringwood					<ul style="list-style-type: none"> In Touch (for CALD clients) Police Safe Steps Other community support services
		IFS/CHILD FIRST							
Other Professionals									
		Community e.g. Self; Family; School							

B Specific Referral Pathway

*Male Affected Family Members can be referred to Eastern Victim's Assistance Program – Ph: 8398 7178 9.00am – 4.30pm, Monday – Friday

Referrals to CHILD FIRST where there is Family Violence



ACCESS POINT			PRIORITISED ACCORDING TO RISK, NEED OR VULNERABILITY TO CHILD/REN & YOUNG PEOPLE					
WHEN	WHO	HOW	INTAKE PROCESSES	WHEN TO CONSULT THIS SERVICE	FAMILY SERVICES	INTEGRATED SERVICE DELIVERY		
Families with Children who are at risk or experiencing Family Violence	Cultural identity is established	Consent for Referral Child FIRST is preferred.	L17 referrals – DHHS & Victoria Police Protocol	Child FIRST	A parent or professional who wants to refer to Family Services	Integrated Family Services	Share information held about mutual clients to support	
			*New guidelines in development at Dec 2015					Information, referral and advice service
			Police	<p>Inner East</p> <p>Telephone Referral Ph: 1300 369 146</p> <p>Outer East</p> <p>Telephone Referral Ph: 1300 369 146</p>	Assess/Screen referrals for Family Services	When there are significant concerns for wellbeing of children	<ul style="list-style-type: none"> • Determined by Risk Assessment & Best Interest of the Child • Goal oriented outreach support • Advocacy • Active Engagement • Counselling • Care Team Approaches • Referral to other community services • Case management • Group work 	Integrated Case Management
			Child Protection		Prioritisation & Risk Assessment	When support may be needed to increase parent's capacity and reduce risk factors to children		
					What are family needs/what info is missing or required/who else needs to be contacted	Information about community services available in the catchment area		
<p>Other consultations:</p> <ul style="list-style-type: none"> • ALW Consults • CP Consults (\$38) • Police • Other specialist services 	<p>Other consultations:</p> <ul style="list-style-type: none"> • ALW Consults • CP Consults (\$38) • Police • Other specialist services 	Care team approaches						
Family Violence	Other Professionals	Community e.g. Self; Family; School						

C Specific Referral Pathway

Referrals for MEN who choose to use violence*



ACCESS POINT			PRIORITISED ACCORDING TO RISK AND TREATMENT READINESS					
WHEN	WHO	HOW	INTAKE PROCESSES	WHEN TO CONSULT THIS SERVICE	MEN'S FV SERVICES	INTEGRATED SERVICE DELIVERY		
Families with Children who are experiencing Family Violence	Cultural identity is established	Police	Consent NOT required for referral	L17 referrals – DHHS & VIC POLICE PROCOL to Men's Enhanced Intake-EDVOS	<ul style="list-style-type: none"> Assessment of eligibility for the program Undertake a Comprehensive Risk Assessment specific to FV Services including assessment of risk to women and children Consult FV, CF, CP and VP services Assessing for Man's readiness to change and family's safety What info is missing or required Who else needs to be contacted Prioritisation according Risk Assessment Referral to most appropriate service Other relevant service intervention 	Men's FV Service will provide information on: <ul style="list-style-type: none"> How to engage men in a safe way without colluding (e.g. fathers) Clarify eligibility Information about services for men that are available Information about waiting lists and service availability Secondary consultation regarding progress with mutual clients/practice advice 	Facilitate Men's Behaviour Change Program	Sharing information with CF/IFS/CP, VP to support parental capacity and promote the safety of children
		Courts	Mandated	Dept of Justice & Regulation – Corrections				
		Child Protection	Consent for referral REQUIRED	Telephone Self-Referral				
		IFS/CHILD FIRST		Anglicare Victoria 97354188				
		Other Professionals & Internal Professionals		Link Health & Community 1300 552 509				
		Community e.g. Self; Family; School		Relationships Australia Kew 9261 8700 Boronia 9725 9964				
			Most consults occur at point of intake to establish most appropriate service response					
			Victoria Police <ul style="list-style-type: none"> Information gathering Safety planning/safety checks 					
			Other FV Services: <ul style="list-style-type: none"> Safety Planning Resource Availability 					

*Aboriginal men can be referred to Boorndawan Willam Aboriginal Healing Service (refer to Specific Referral Pathway E)

D Specific Referral Pathway

Referrals of Aboriginal Families to Boorndawan Willam Aboriginal Healing Service



ACCESS POINT			PRIORITISED ACCORDING TO					
WHEN	WHO	HOW	INTAKE PROCESSES	WHEN TO CONSULT THIS SERVICE	SERVICE OPTIONS	INTEGRATED SERVICE DELIVERY		
Families with Children who are at risk and are experiencing Family Violence	Cultural identity is established	Police	Consent for Referral to Family Violence Services REQUIRED	<p>Intake & Referral</p> <p>Telephone, appointment and drop in</p> <p>Monday to Friday 9am to 4.30pm</p> <p>Ph: 9212 0200</p> <p>289 Swansea Rd, Lilydale</p>	<ul style="list-style-type: none"> establish equitable pathways for eligibility to services conduct a needs and specialised risk assessment that is culturally safe and trauma informed provide a wraparound response that supports the whole family provide an individualised safety plan for the woman and her children and/or the victim of the violence. Support the client to access other services. 	<p>When Family Violence is identified and there are concerns regarding parental capacity & impact on child's safety, stability & development</p>	<ul style="list-style-type: none"> Intensive Case Management to Aboriginal women and/or partners of Aboriginal men and their children Intensive Case Management to Aboriginal men and/or partners of Aboriginal women & their children A range of therapeutic and cultural programs for all members of the family. Victims of Crime services Children's Counselling Generalist Counselling 	<p>Integrated Case Management</p> <p>Share information held about mutual clients to support</p> <p>Develop and implement joint Case Plan</p> <p>Care team approaches</p>
		Child Protection						
		IFS/CHILD FIRST						
		Other Professionals						
	Community e.g. Self; Family; School							

E Specific Referral Pathway